How to Access Deleted Phone Messages

This article will show how to access deleted messages on your Cisco phone.

By default the voicemail system saves deleted voicemail messages for 30 days. To access a deleted voicemail message use the following steps:

- Access your voicemail - it will talk you through the following steps
- Press 3 to review old messages
  - Press 1 for Saved messages
  - Press 2 for Deleted messages
- Press 1 to review Saved/Deleted messages
- Press 2 to restore as saved

During Message Playback

1 - Restart Message
2 - Save
3 - Delete
4 - Slow Playback
5 - Change Volume
6 - Fast Playback
7 - Rewind
8 - Pause/Resume
9 - Fast Forward
- Fast forward to end
* - Exit

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